



**a higher level of
managed IT services**

Colocation Hosting Services

Building a resilient data centre to ensure business continuity and mitigate risk to your IT infrastructure is a substantial undertaking that can cost millions of dollars. Fusepoint invests in maintaining secure state-of-the-art data centres so that you don't have to. Whether you need a primary or secondary site for high-availability or compliance requirements, our colocation services ensure that your IT infrastructure delivers the performance and functionality your stakeholders demand. In addition, Fusepoint can supplement your colocation environment with a selection of enhanced management services to ease the operational burden on your own IT staff.

Your IT Infrastructure Is Your Business Lifeline

High-Availability & Business Continuity

Fusepoint's Managed Infrastructure solutions inherently support business continuity. Your mission-critical infrastructure will be hosted in our purpose-built facilities with fully redundant back-up of all critical systems. This lets you concentrate on managing your IT environment while we ensure your systems are "always available" and "always secure".

Key Benefits

Secure Space: Customer equipment is located in locked cabinets or custom-built cages within our data centre which is further protected by multiple layers of physical security

Economies of Scale: Leverage Fusepoint's infrastructure investment at a fraction of the cost to build or retrofit an in-house data centre

Service Level Agreements (SLAs):

Financially backed industry leading guarantees for facility and Internet connectivity

Predictable Costs: Fixed monthly costs that combine raised floor space, power, cooling and bandwidth provisioning

Risk Mitigation: Secure facilities built with multiple redundancies will withstand any threat or disasters ensuring high-availability for your infrastructure

The Fusepoint Advantage

Data Centres: Our robust data centres offer a level of availability and security impossible to match for most in-house operations

Scalability: Continuous evaluation of network technology to enhance customer experience

Multiple Bandwidth Providers: Access to the Internet from various carriers avoids bottlenecks and ensures diversity

Customer Focus & Support: 24x7 monitoring using leading edge management tools and comprehensive reporting

Enhanced IT Services: To complement your managed infrastructure, Fusepoint can provide optional security, storage, and network management services tailored to your specific needs

Our Customers

Fusepoint customers include such leading organizations as Capgemini, Tim Hortons, Rona, Direct Energy, Weir-Peacock and CruiseShipCentres Canada.

Colocation Hosting Services

CORE	Facility Management <ul style="list-style-type: none"> • Three high-availability data centres: Vancouver, Toronto, Montreal • Redundant UPS, diesel generators, battery power and HVAC • Environmental SLAs 	Network Management <ul style="list-style-type: none"> • Redundant data centre network: routers, switches and firewalls • Multiple Internet connections with diverse entry points • Industry leading network SLAs 	Monitoring & Reporting <ul style="list-style-type: none"> • Infrastructure monitoring • WebCare customer portal: performance, availability and usage reports • Online trouble-ticketing for swift problem resolution
	Data Back-up & Restore <ul style="list-style-type: none"> • Reliable automatic back-up and restore services • Daily incremental, weekly full backups, tape removal and offsite storage 	Security Management <ul style="list-style-type: none"> • Enterprise-wide risk assessment and management strategies • Managed firewall, VPN and intrusion detection services 	Performance Management <ul style="list-style-type: none"> • Local and global load balancing for high-availability • Content switching to optimize web traffic requests • Akamai content delivery services
	ENHANCED		

About Fusepoint, a SAVVIS company

Built on a foundation of unrivalled technical expertise and proven operational processes, Fusepoint's managed IT solutions are SLA-guaranteed, scalable and designed to reduce IT costs while mitigating risk of service disruption. In June of 2010, Fusepoint became part of the Savvis family. Savvis is a global leader in cloud infrastructure and hosted IT solutions for enterprises and has more than 2,500 unique clients around the world.

FUSEPOINT MANAGED IT SERVICES

Managed Infrastructure and Hosting	<ul style="list-style-type: none"> • Fully Managed Infrastructure <ul style="list-style-type: none"> ◦ Full O/S Management ◦ Security Management ◦ Bandwidth Management ◦ Data Back-up and Restore 	<ul style="list-style-type: none"> • Colocation Hosting Services <ul style="list-style-type: none"> ◦ Robust Data Centres and Facilities ◦ Cabinet or Cage ◦ Optional Enhanced Services
Application Services	<ul style="list-style-type: none"> • Application Management • Application Enhancement 	<ul style="list-style-type: none"> • Application Development • Hosted Collaboration
Disaster Recovery Services	<ul style="list-style-type: none"> • Recovery Planning • System Recovery 	<ul style="list-style-type: none"> • Work Area Recovery • Hardware Replacement
Professional Services	<ul style="list-style-type: none"> • Solutions Architecture Consulting • e-Business Consulting 	<ul style="list-style-type: none"> • Security Review Services • Facility Migration

To find out more, please visit our Web site at:
www.fusepoint.com or call 1.877.387.3764